



## Person Specification

**Job Title:** Assistant Operations Manager (Dry, Events & Fitness)

**Selection Criteria:** CV & Cover letter - Interview

CRITERIA	STANDARD	ESSENTIAL/ DESIRABLE	MEASURED BY
<b>Work Experience</b>	Experience working in an Aquatic, leisure or events industry	Essential	Proof of employment  (i.e application, Personal reference etc)
	Minimum 1 years management experience in the leisure industry	Essential	Proof of employment including the position and responsibilities.  (i.e job description, Personal reference etc)
	Proven Leadership ability	Essential	Proof of employment including the position and responsibilities.
	Delivers excellent customer service	Essential	Interview
	Experience of prioritising a demanding workload to tight deadlines	Essential	Application/ interview
	Degree or equivalent level education	Desirable	Certification
	Minimum 1 years Events Management Experience	Essential	Proof of employment
	Effectively communicates with internal and external customers and staff	Essential	Interview
	Experience working in Fitness related, Health & Wellbeing industry	Desirable	Proof of employment
<b>Knowledge</b>	Technical and industry knowledge, process of CPD.	Essential	Proof of employment / certification

	IT skills in excel and word	Essential	Interview stage
	Knowledge of the management of a multi-use site	Desirable	Proof of employment Skills test
	Knowledge of Gladstone computer system	Desirable	Asked at interview
	Technical and industry knowledge	Desirable	Application Interview
<b>Skills</b>	"Can Do" attitude	Essential	Interview stage
	IOSH – Institute of Occupational Safety and Health	Desirable	Proof of qualification.
	First Aid qualified	Essential	Current Certificate
	Customer Service	Essential	Employment history / certification
	Knowledge/experience of working directly with Safeguarding	Desirable	Interview stage
	National Pool Lifeguard Qualification	Desirable	Proof of qualification.
	Pool Plant Operators Qualification	Desirable	Proof of qualification
	Level 2 Fitness Qualification	Desirable	Proof of qualification
	Thorough and meticulous when operating a venue/ delivery of events/ during emergency situations	Essential	Interview
	Leads a team effectively, demonstrates leading by example, setting standards, enforcing guidance	Essential	Interview